





**Central Baltic Programme** 

**BalticReed** 

When do we start talking

**Main message** 

**1** Internal communication

**External communication** 

Impact, transferability and sustainability







Map stakeholders and their needs

Ensure you have partners that can reach stakeholders

Plan together!



#### What should our project achieve?



**Crystallize your message** 

Adapt message to stakeholders' view

People want to know what's in it for them

– different message to different groups

Find correct arenas for different stakeholder groups

### A competitive raw material



Local

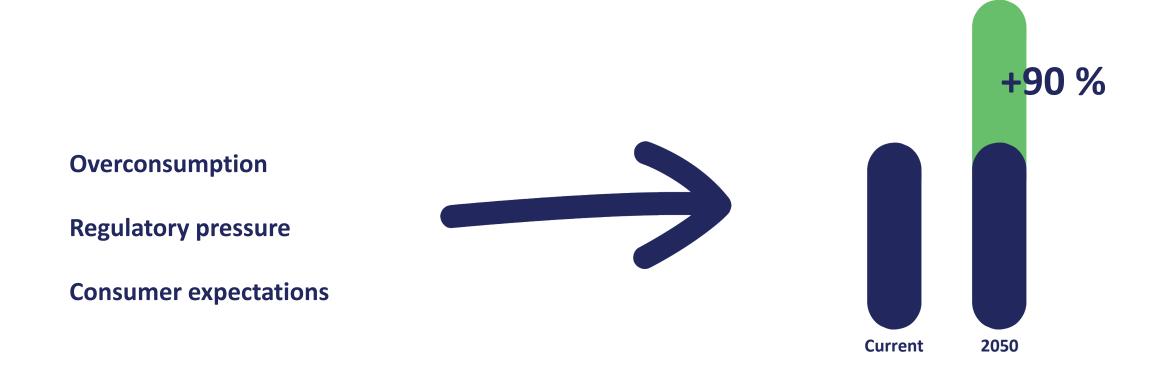
**High-quality** 

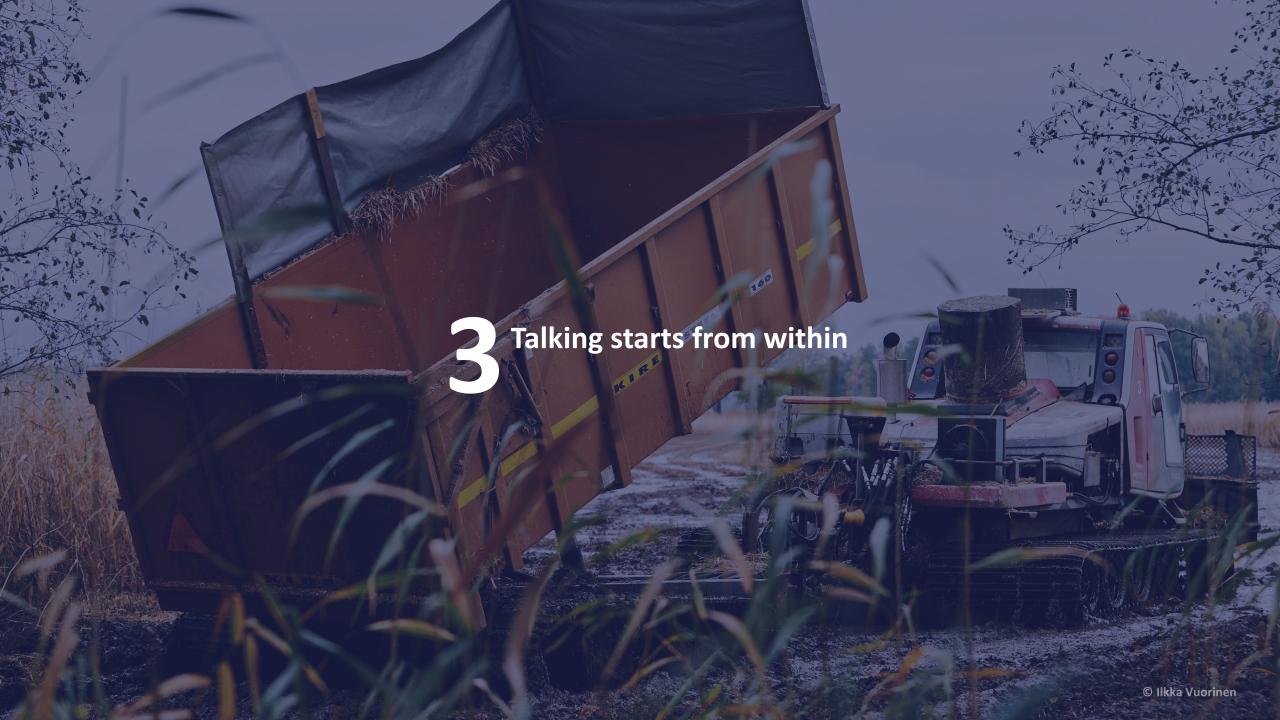
**Durable** 

**Free from toxins** 

Renewable

## Demand for biomass in EU is expected to increase...





### Start early – be active!

Start communicating before project starts > communication plan

Ensure you have the correct partners/steering group to reach the main stakeholder groups

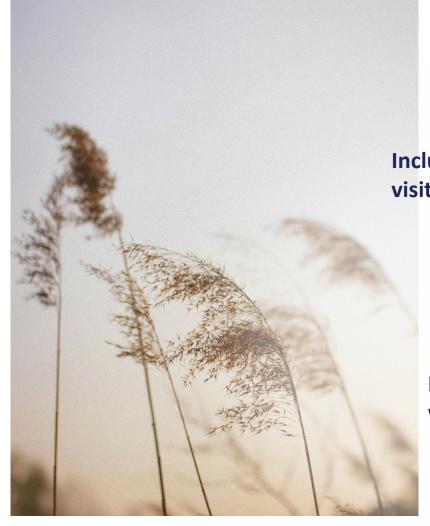
Include physical and virtual meetings (monthly, thematical and visits to each other's facilities) – include whole project team

Setup communication channel and teams for daily communication

Remember to utilize all partners networks

Help partners spread the same message - create templates (PPT, word etc.) to ensure all partners can communicate easily

All partners should feel responsibility for the communication and included in the project team





## "When in Rome, do as the Romans do."— Saint Ambrose

- Identify who you need to talk to > where are they, what are you solving for them, how can they help
- Speak the correct language in the correct place
- Use all networks and channels available
- Ensure you have included budget for events, meetings and communication
- Keep it simple > one objective/event
- Never underestimate where you can promote the project



Be Seen, Be Heard: The Art of Getting Noticed

- What makes your project newsworthy?
- Look for public discussions close to your project speak up!
- Pitch your project traditional media, news, press releases are not the only way
- On social media consider content AND story how do you engage the audience
- How do you tell the story video, text or image
- Use the forums where people are consumer magazines, fairs, concerts etc.





# "The true meaning of communication is not just to be heard, but to be understood and to inspire change."— unknown chatGPT

- Who can help you make a difference? focus on these!
- Understand your limitations focus on the steps you can change and take small steps. Be honest with your stakeholders on what impact you have.
- Listen to your audience and show this by actions
- Plan carefully Do not waste the time of your stakeholders by unnecessary meetings and events



The Twin Pillars of Success: Transferability and Sustainability

#### **Transferability**

- built into the project design use it!
- define similarities, differences and needs the areas have adapt to these.
- take best ideas and practices and use the power of example to spread results
- Internal communication and networks are key!

#### **Sustainability**

- Start planning early!
- Who continues the project actions
- Funding needs?
- How do project results live on all partners are responsible!



# Speak up - make waves

A local answer to global challenge.





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## Thank you!

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LÄNSSTYRELSEN ÖSTERGÖTLAND

